

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chessell et al.

Serial No.: To Be Assigned

Filed: Concurrently Herewith:

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
RESOLVING PROBLEMS IN A BUSINESS PROCESS UTILIZING A
SITUATIONAL REPRESENTATION OF COMPONENT STATUS

Date: July 28, 2003

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

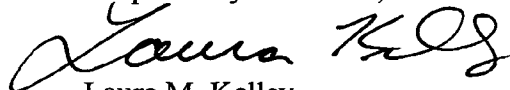
INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP.

No fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to IBM Deposit Account No. 09-0461.

Respectfully submitted,



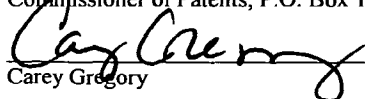
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Carey Gregory

